



2020 Q4: In This Issue

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Our Commitment to You

We hope that you, your family, and your colleagues are safe and healthy. During this unprecedented time, we are all adjusting to a new way of life at home and work – from social distancing, sheltering in place and working from home. As the COVID-19 pandemic continues to evolve, U.S. Employee Benefits Services Group (USEBSG) is committed to providing our clients the support and resources needed to minimize the impact to families and businesses. While our offices are following all local and national mandates for social distancing, working from home, and return to work protocols, rest assured that we are here for you and will continue to be responsive to your needs during this uncertain time. Visit our [COVID-19 Resource Center](#) for the latest news and legislative updates from trusted sources.

Benefits Administration Solutions

USEBSG offers employers three exceptional **benefits administration platforms** from which to choose, each with its own features. These full-featured systems provide an

intuitive and user-friendly enrollment experience for your clients and their employees. Each platform brings different attributes and can be fully customized to the employer’s needs. These platforms can be implemented at little or no cost to the employer. [Learn more about our BenAdmin platforms and services.](#)

Features	 Benefits Education Administration & Communication Online	 Benefits Education Administration & Communication Online	
Customization	Yes	Yes	Yes
Mobile Access	Yes	Yes	Yes
Bilingual	Yes	Yes	Yes
Employee Messaging Pre/In/Post Enrollment	Yes	No	No
Values-Based Communications	Yes	No	No
Portfolio Recommendations	Yes	No	No
Embedded Product Videos	Yes	Yes	No
Financial Wellness	Yes	Yes	No
FSA, COBRA, FMLA, HRA, HSA & ACA Services	Yes, thru 3rd Parties	Yes, thru 3rd Parties	Yes, thru 3rd Parties
New Hire Onboarding	No	No	Yes
PTO & Vacation Tracking	No	No	Yes
Asset Tracking	No	No	Yes
Plan Set-up & EDI Feed Management	Yes	Yes	Yes
Web-based Chat Available	Yes	Yes	No

Enhanced Benefits Center Support

Looking for comprehensive **call center support** for your employee benefits and retirement plans? Our expanded [Benefits Center](#) offers enhanced call center services for clients of USEBSG and its Partner Firms nationally.

Our secure and modern facility leverages robust call technology to monitor, record and track the client experience to ensure superior service and optimum satisfaction for your employees. Through highly skilled Benefits Associates, our Center **supports enrollment, employee communication, and a variety of client support services** for a wide range of employee benefits, from core and worksite benefits to employer-sponsored retirement plans, COBRA, FSA, HSA and HRA. [Visit the Benefits Center for more information.](#)



Visit USEBSG



At U.S. Employee Benefits Services Group, we deliver the information and tools you need through our Single Source Solution to simplify the administration of your benefits program. Our technology and consulting capabilities lead the industry. With dedicated leadership and innovative thinking, we've created a new standard in employee benefits. Contact an office near you today and let us show you how.



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